

CONDITIONS OF SALE

Order Terms and Conditions

1. Within this agreement the definitions used will have the same meaning as those detailed within the Rental Agreement.

1.1 Supplier means: - Supply Group Ltd Trading as Supply Communications, a Limited company incorporated and registered in England and Wales with company number 6681198 whose registered office is at Winchester Hill Business Park, Winchester Hill, Romsey, Hampshire, SO51 7UT

2. According to this Rental Agreement, the terms make clear that they may be transferred or assigned to Supply Group at any time during the fixed period and at the absolute discretion of the hirer. Where this happens, Supply Group will be entitled to enforce the terms of the Rental Agreement as if Supply Group was a signatory to the said agreement. Therefore, either Supply Group or hirer will provide notice of any variation to the way in which the rentals are to be made.

3. Orders for the rental of equipment which have been accepted by Supply Group may be cancelled subject to the following. They may be exceptionally cancelled with Supply Groups' written agreement. However, this is subject to you indemnifying Supply Group for the administration costs of dealing with your order (the cancellation charge). This charge is based on the equivalent of five quarterly rentals and is the sum which will be immediately due to Supply Group where notice of cancellation has been given. It is agreed with the customer as being proportionate and reasonable charge within all the circumstances.

4. If the Rental Agreement has been transferred or assigned to Supply Group, then Supply Group has the discretion to accept the cancellation charge by way of settlement of all monies otherwise owed to Supply Group where the Rental Agreement has been terminated.

5. Your dated signature to this Agreement is a representation that you are not an individual in line with the Consumer Credit Act 1974 and are instead a Body Corporate. Furthermore, in line with the terms and conditions set out within this agreement and the Rental Agreement You hereby agree to.

6. Broadband

The Broadband agreement runs for an initial term of 12 months, which will be renewed unless notice of termination is provided. This agreement may be terminated with effect from the end of the Agreement term, or any subsequent anniversary thereof, by either party giving at least 42 days notice to the other to expire on the last day of the Agreement Term or on an anniversary of that day.

7. Compensations claims

Should you experience interrupted service on any product or service provided by Supply Communications we will endeavor to rectify the issue as soon as possible. If the interruption is caused by an error on our behalf we will provide suitable compensation for any loss or interruption in service. Compensation is calculated hourly and is based on your predicted spend with Supply Communications. For full details please contact us on 0844 414 2030.